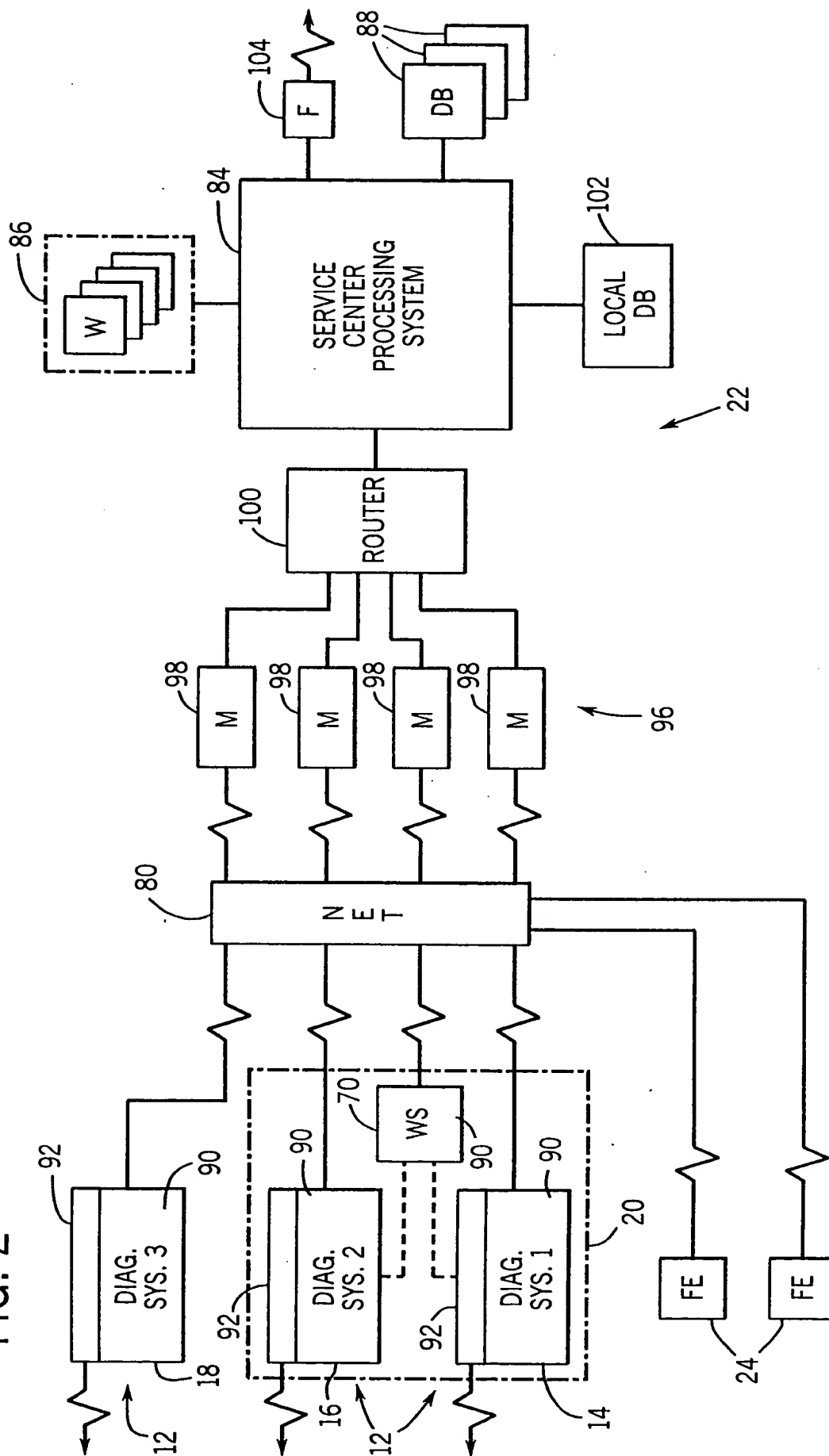




FIG. 1

FIG. 2



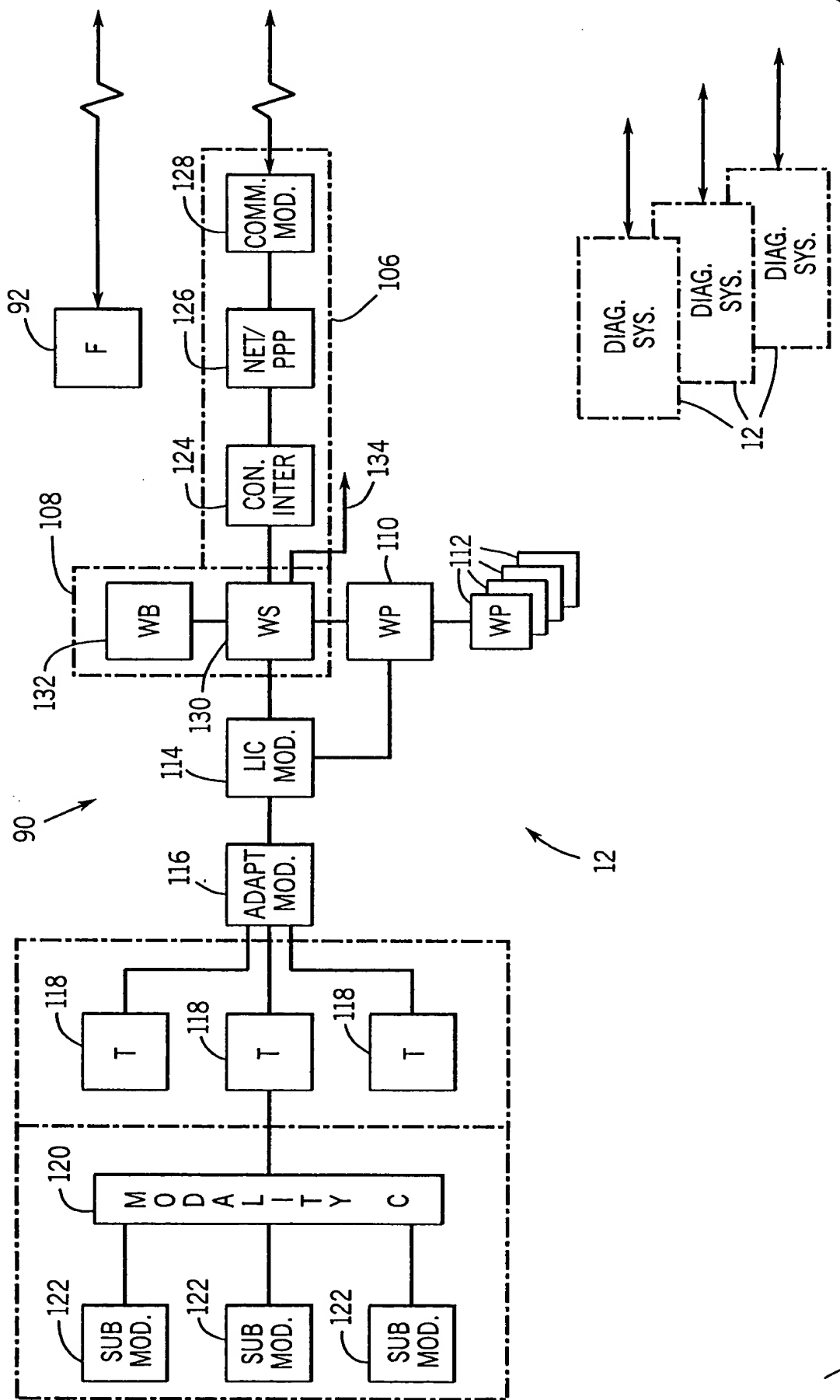
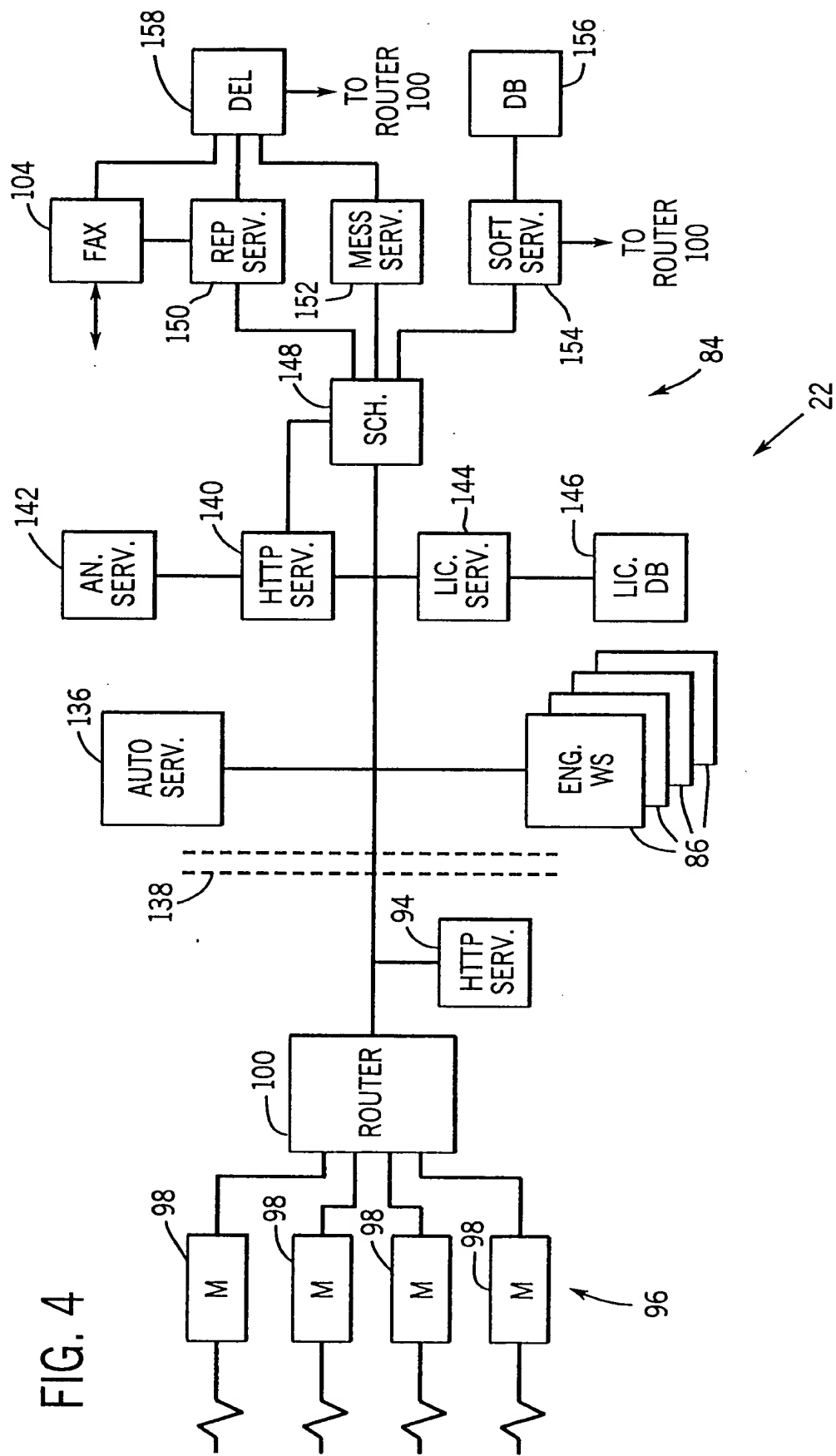


FIG. 3

FIG. 4



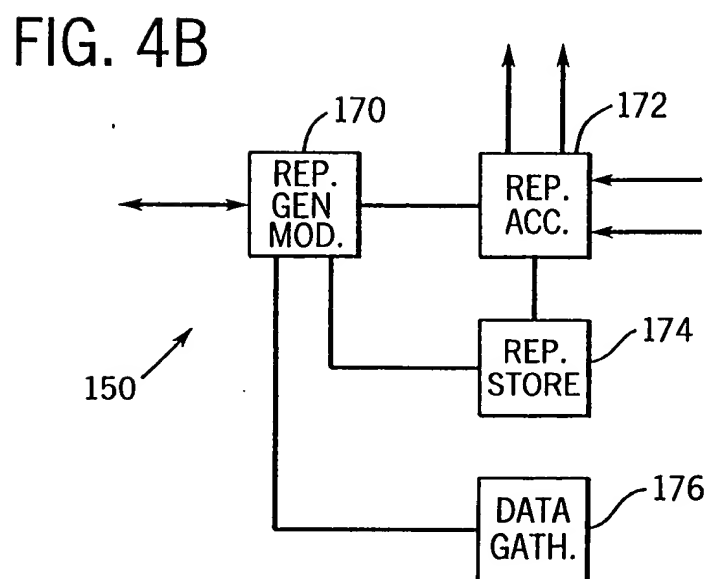
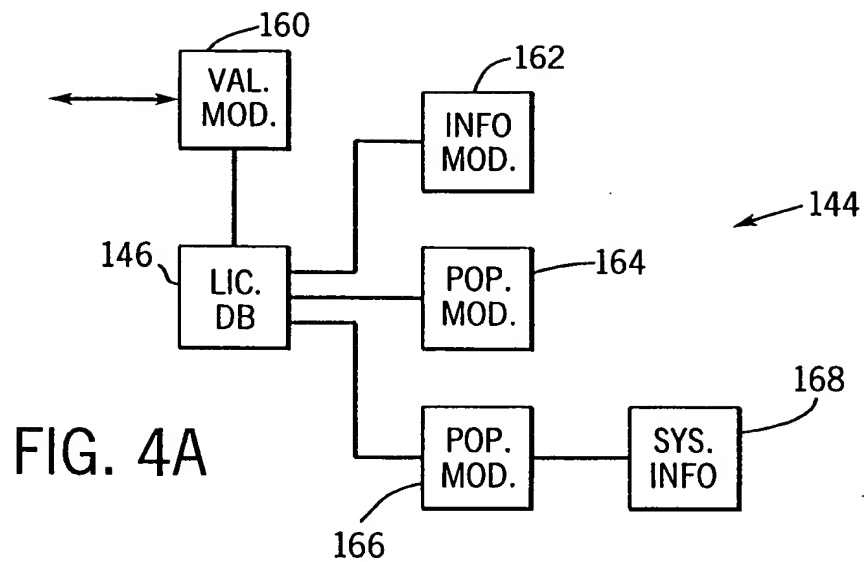


FIG. 5

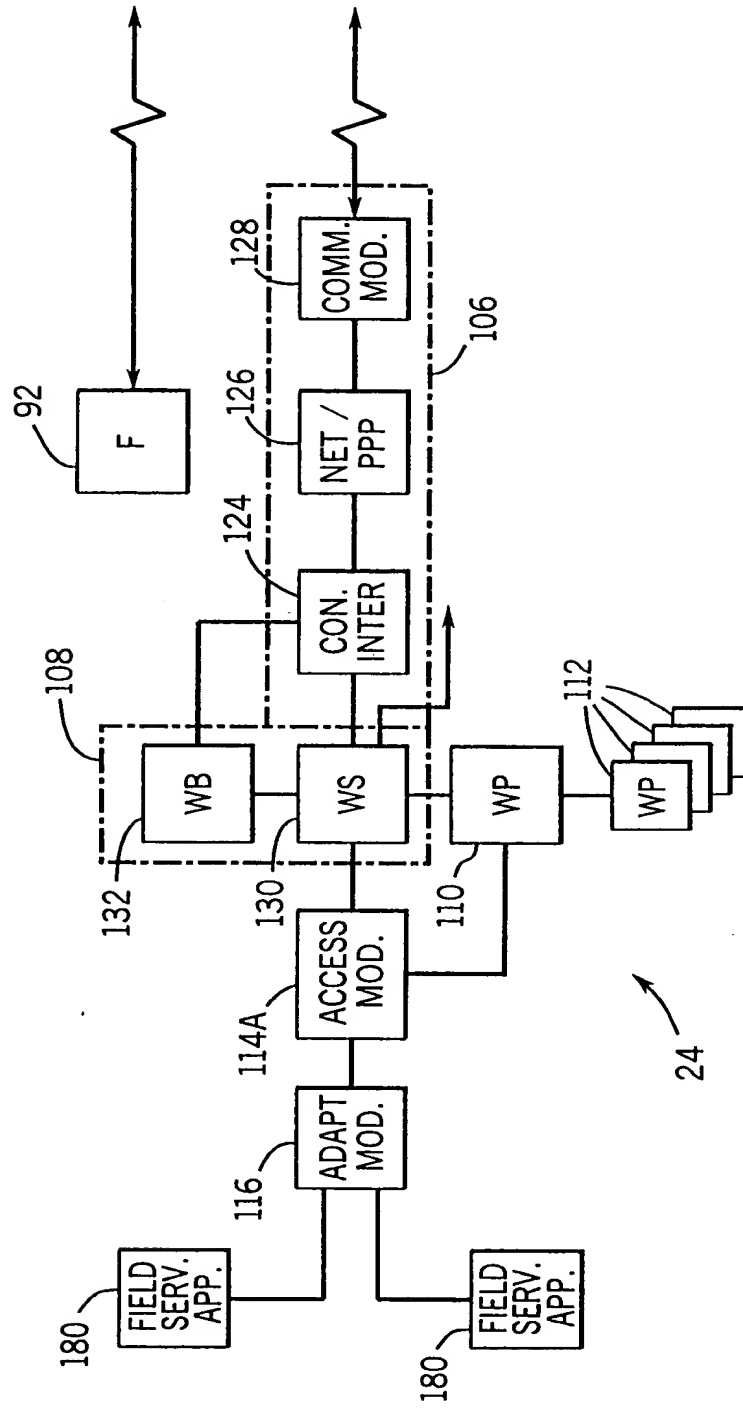


FIG. 6

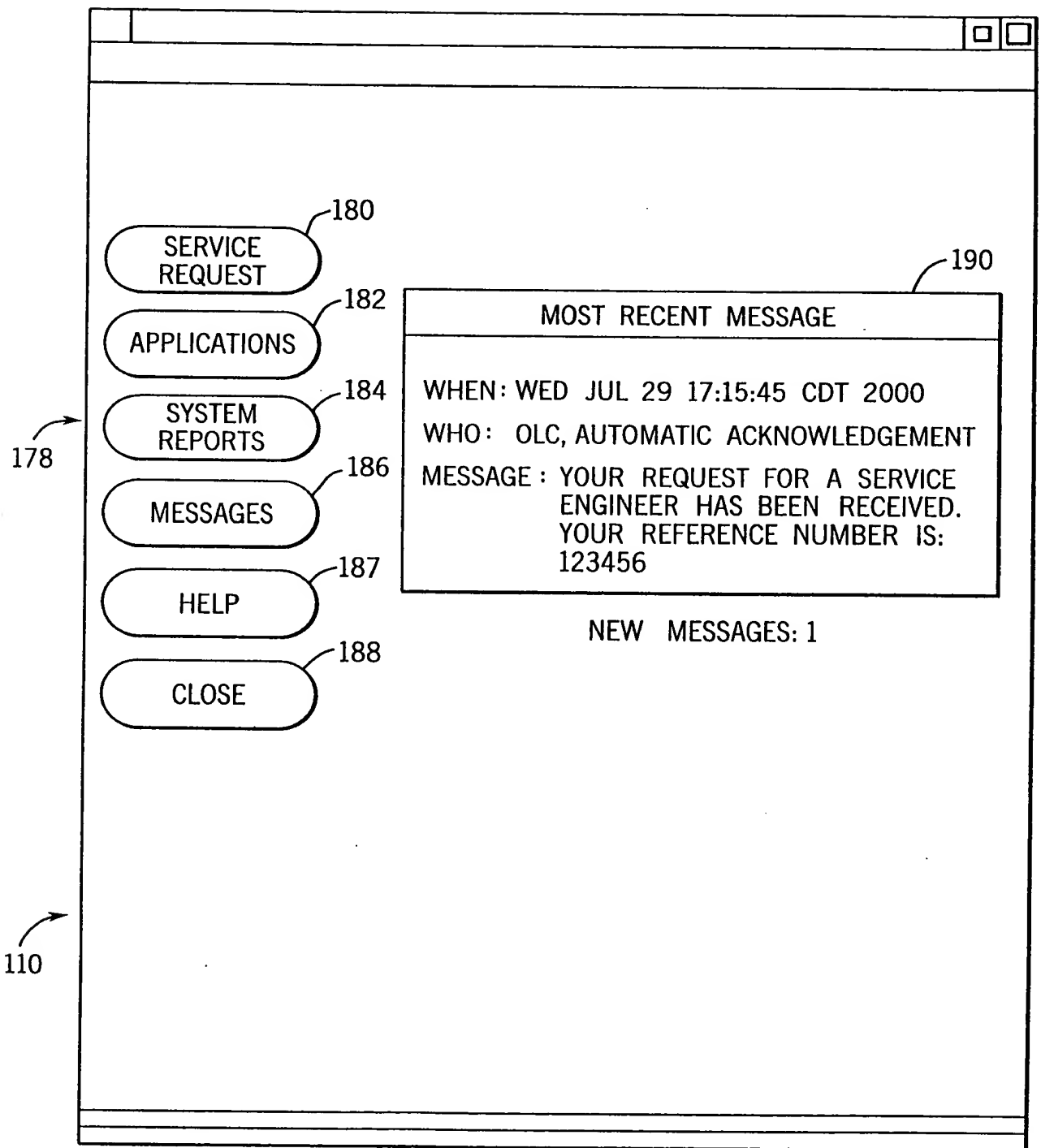


FIG. 7

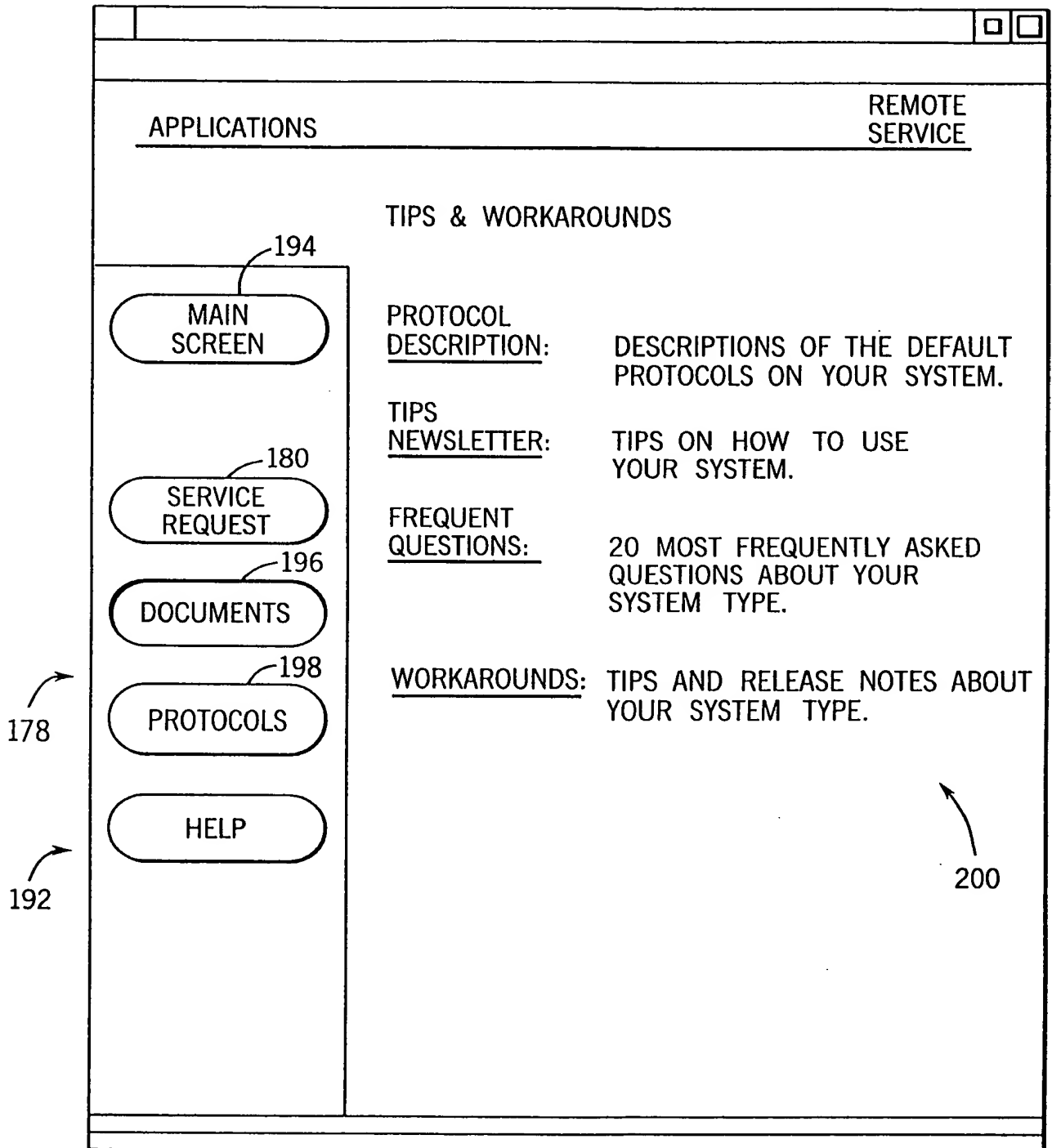




FIG. 8

The image shows a web browser window displaying a 'SERVICE REQUEST' form. The browser's title bar includes standard window controls. The page has a header with 'SERVICE REQUEST' on the left and 'REMOTE SERVICE' on the right, followed by the tagline '...YOUR FASTEST CONNECTION TO A REMOTE SERVICE ENGINEER...'. A left sidebar (178) contains four buttons: 'MAIN SCREEN' (194), 'SERVICE REQUEST' (180), 'SERVICE CENTER PHONE', and 'HELP'. The main content area (202) is titled 'REASON FOR CONTACTING SERVICE FACILITY:' and contains two buttons: 'URGENT PROBLEM' and 'APPS QUESTION' (204). Below these is the 'PROBLEM AREA' section with radio button options: 'PRESCRIPTION', 'ACQUISITION', 'DISPLAY', 'ARCHIVAL', 'FILMING', 'NETWORKING', 'IMAGE QUALITY', and 'OTHER' (206). The 'SUBMITTER' field has a 'SELECT NAME' dropdown and an 'OTHER' text input (208). The 'PHONE' field has a 'SELECT PHONE NUMBER' dropdown and an 'OTHER' text input (210). The 'IMAGE (EXAM /SERIES /IMAGE) ==>E' field consists of three text inputs (212). The 'PROBLEM DESCRIPTION:' field is a large text area (214). The 'PROBLEM DATE /TIME:' field shows '8 /27 /00 13:21' (216). A 'SEND TO SERVICE CENTER' button (218) is at the bottom right.

SERVICE REQUEST

REMOTE SERVICE

...YOUR FASTEST CONNECTION TO A REMOTE SERVICE ENGINEER...

MAIN SCREEN 194

SERVICE REQUEST 180

SERVICE CENTER PHONE

HELP

REASON FOR CONTACTING SERVICE FACILITY:

URGENT PROBLEM

APPS QUESTION 204

PROBLEM AREA

☐ PRESCRIPTION ☐ ARCHIVAL ☐ IMAGE QUALITY 206

☐ ACQUISITION ☐ FILMING ☐ OTHER

☐ DISPLAY ☐ NETWORKING

SUBMITTER: SELECT NAME OTHER: 208

PHONE: SELECT PHONE NUMBER OTHER: 210

IMAGE (EXAM /SERIES /IMAGE) ==>E 212

PROBLEM DESCRIPTION: 214

PROBLEM DATE /TIME: 8 /27 /00 13:21 216

SEND TO SERVICE CENTER 218

# FIG. 9

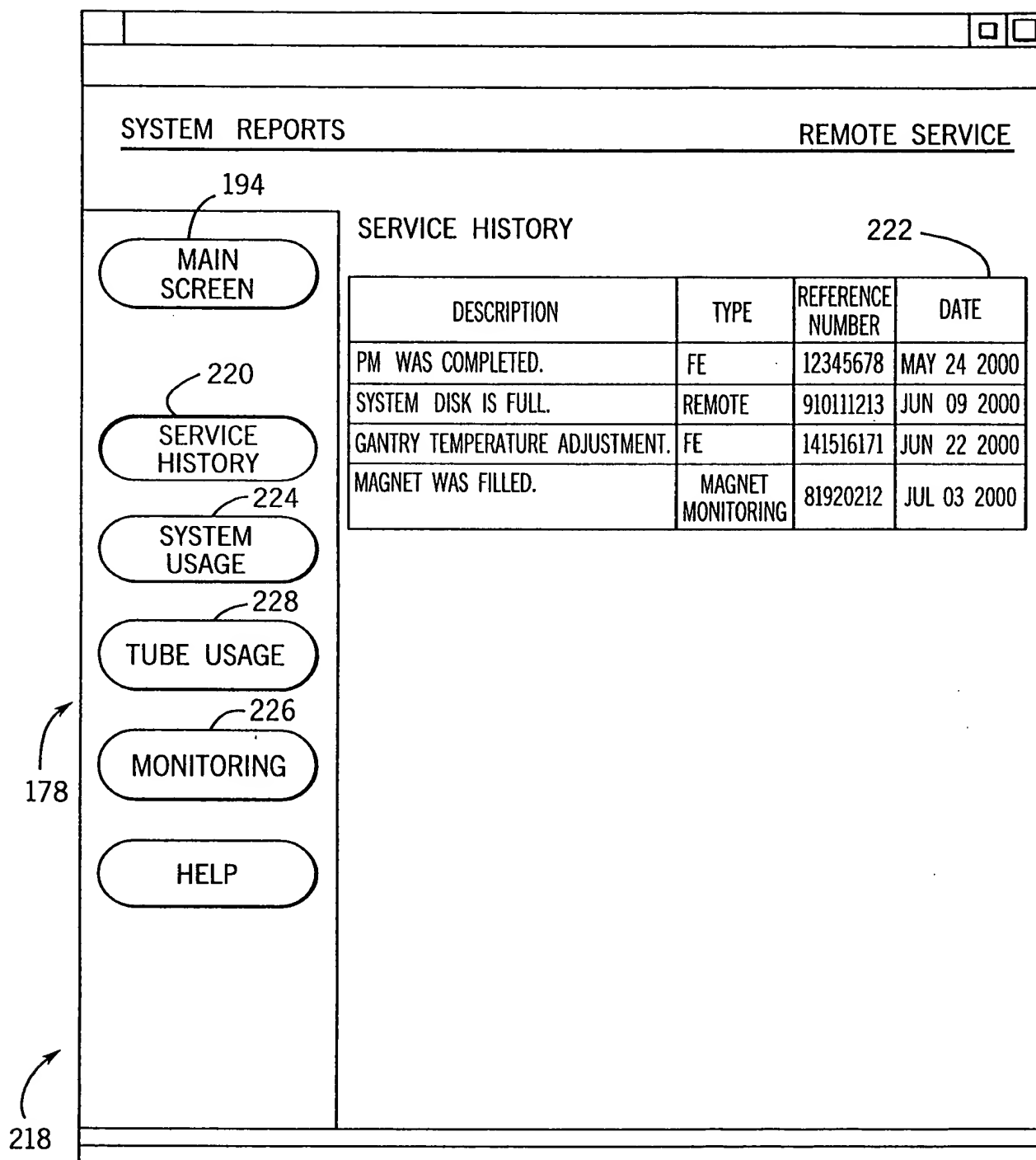


FIG. 10

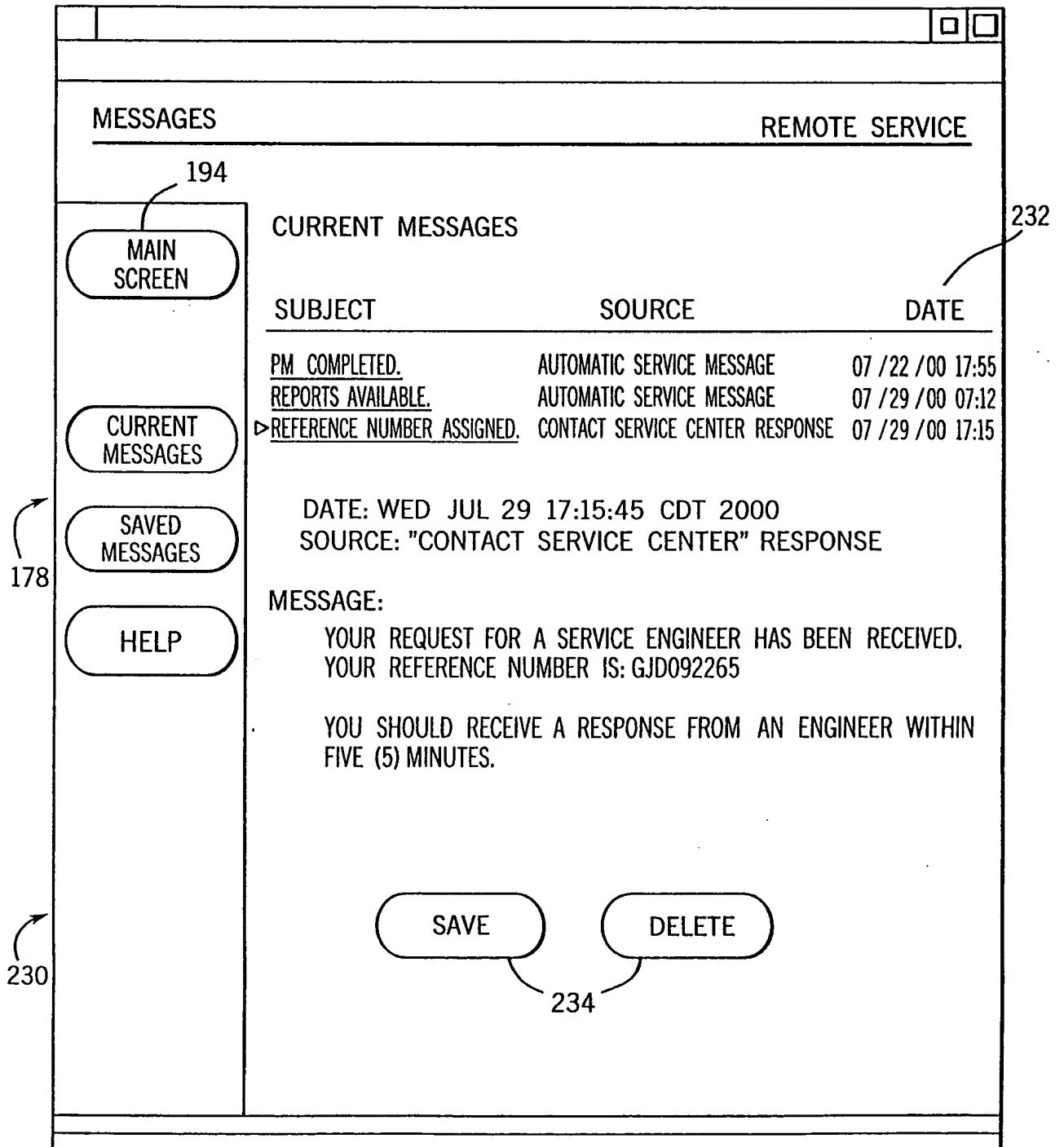


FIG. 11

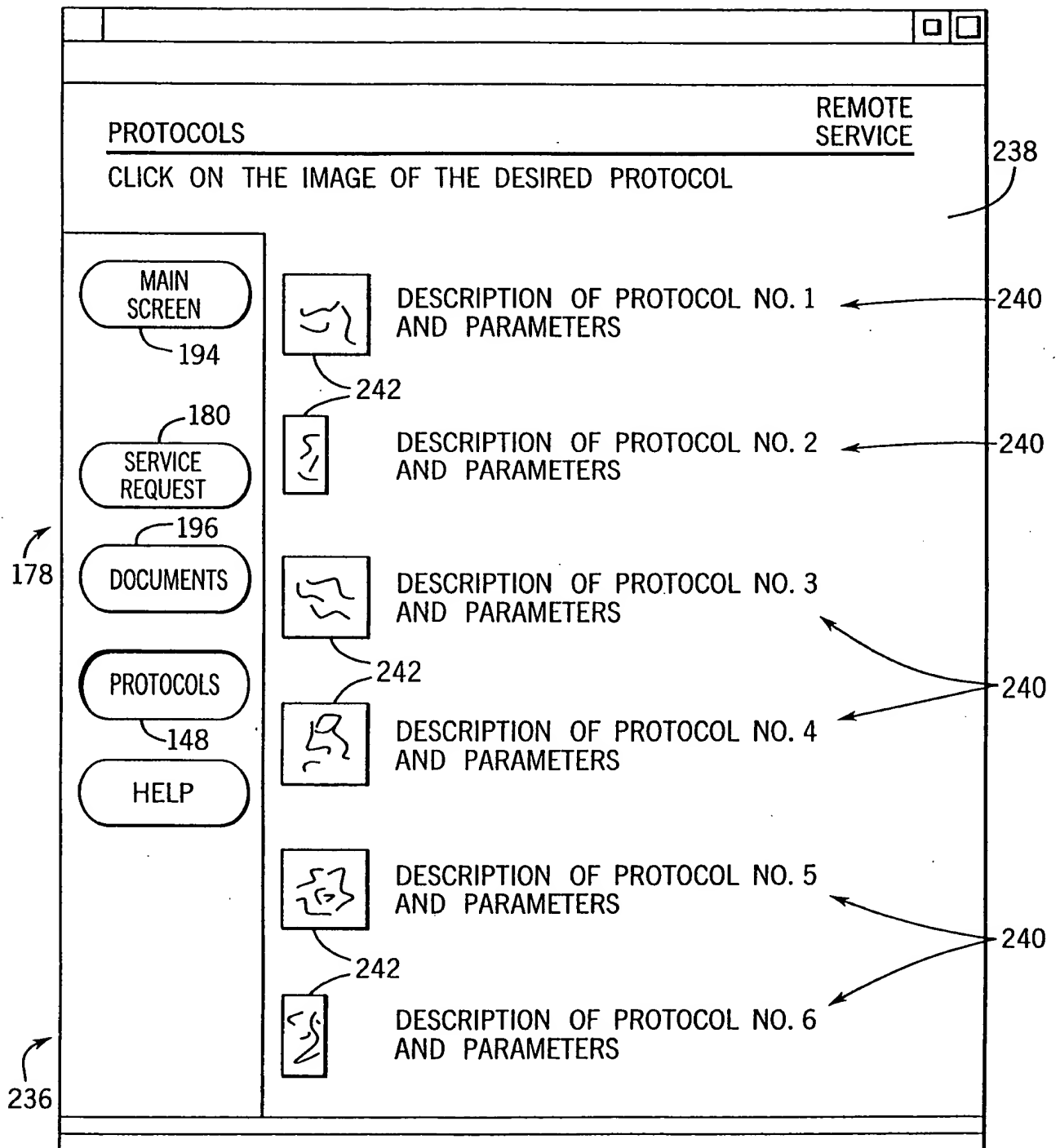


FIG. 12

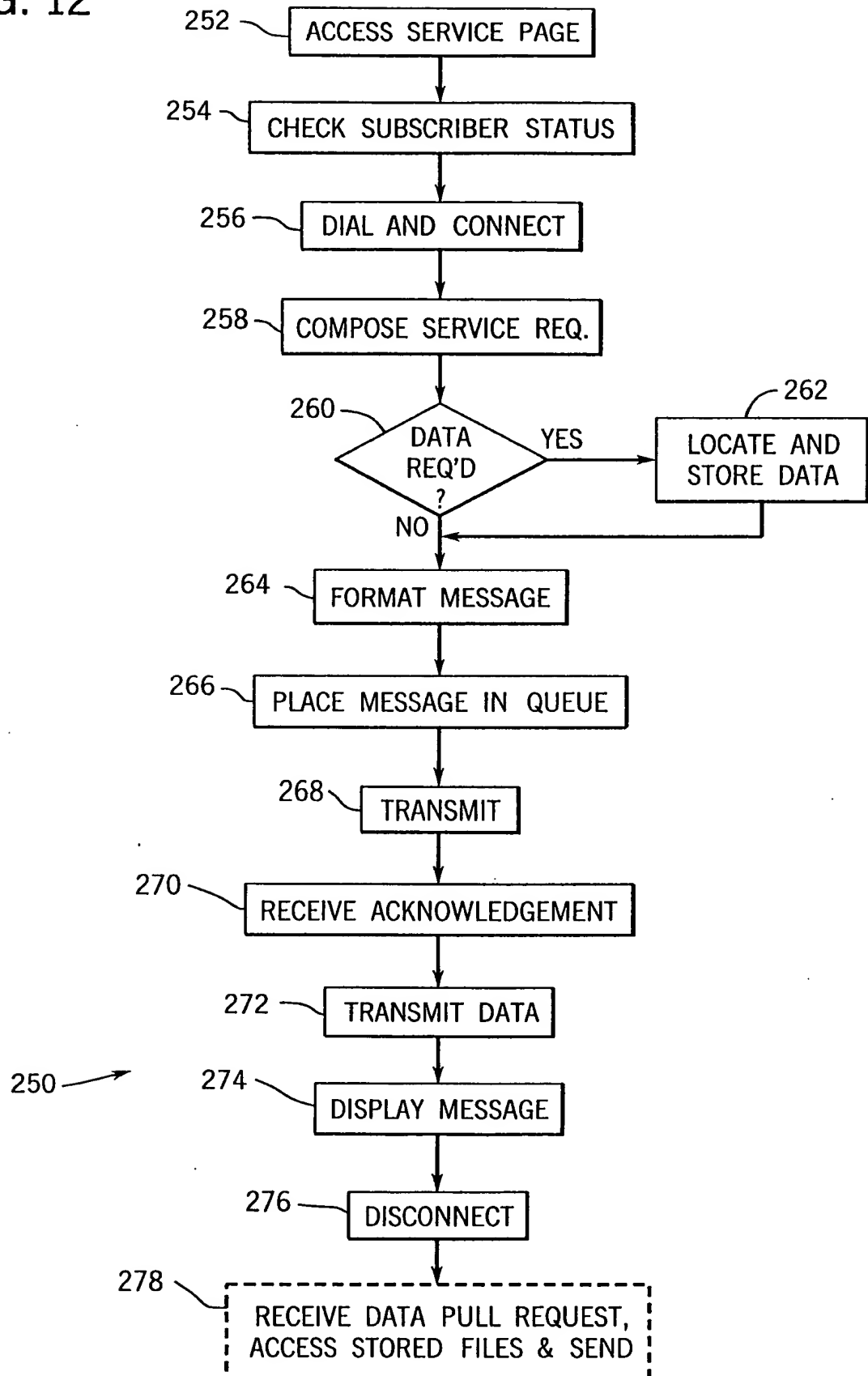


FIG. 13

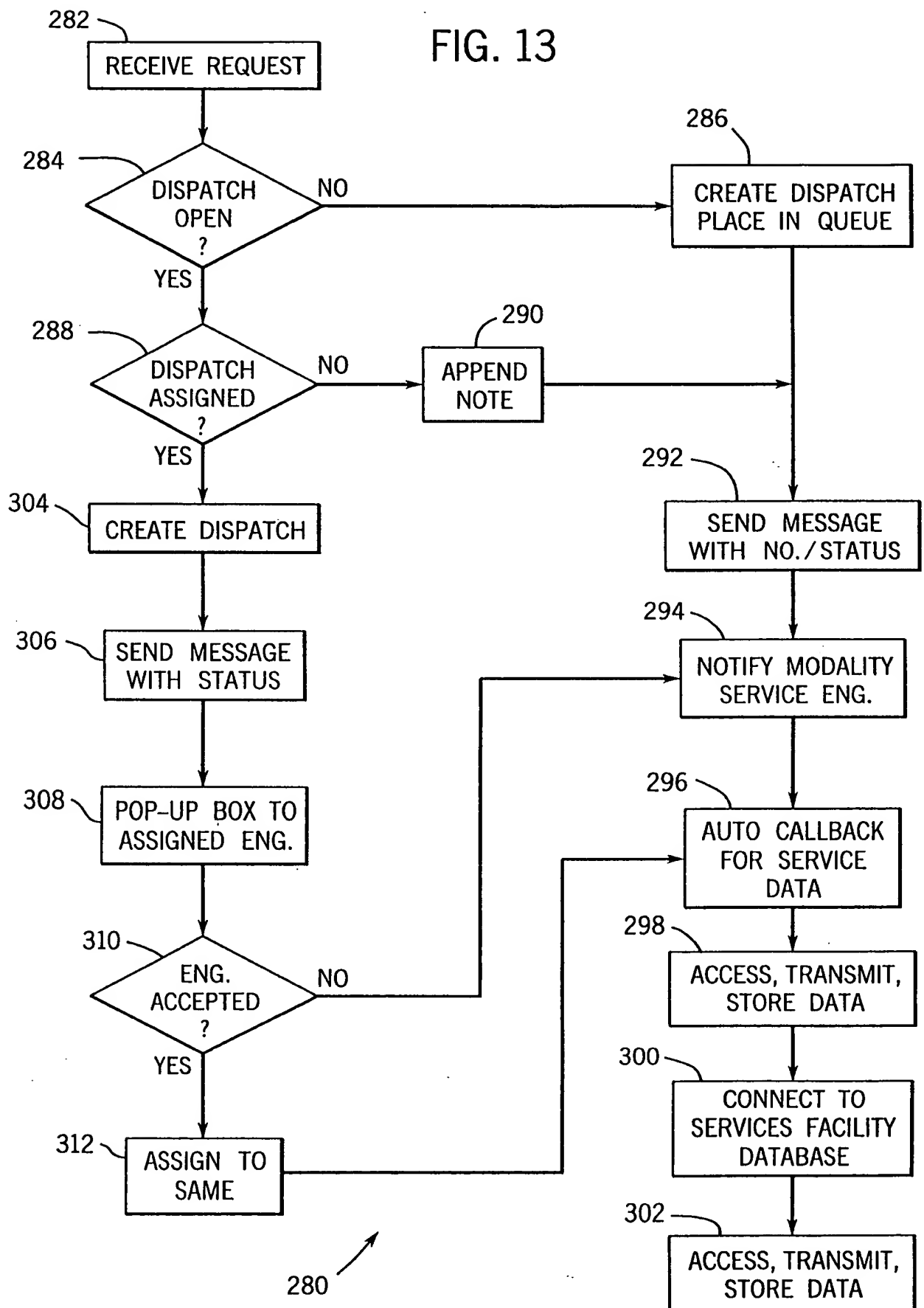


FIG. 14

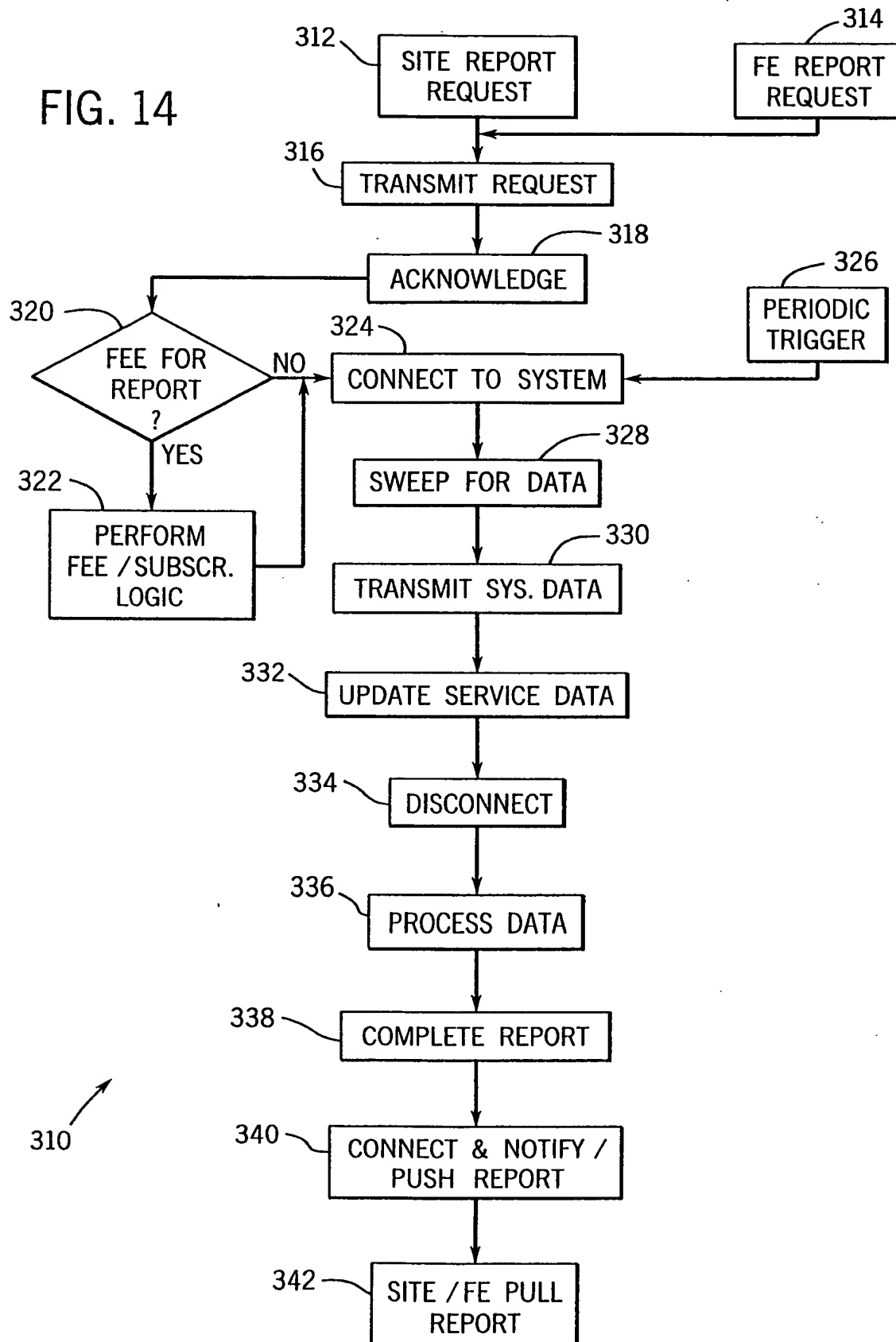


FIG. 15

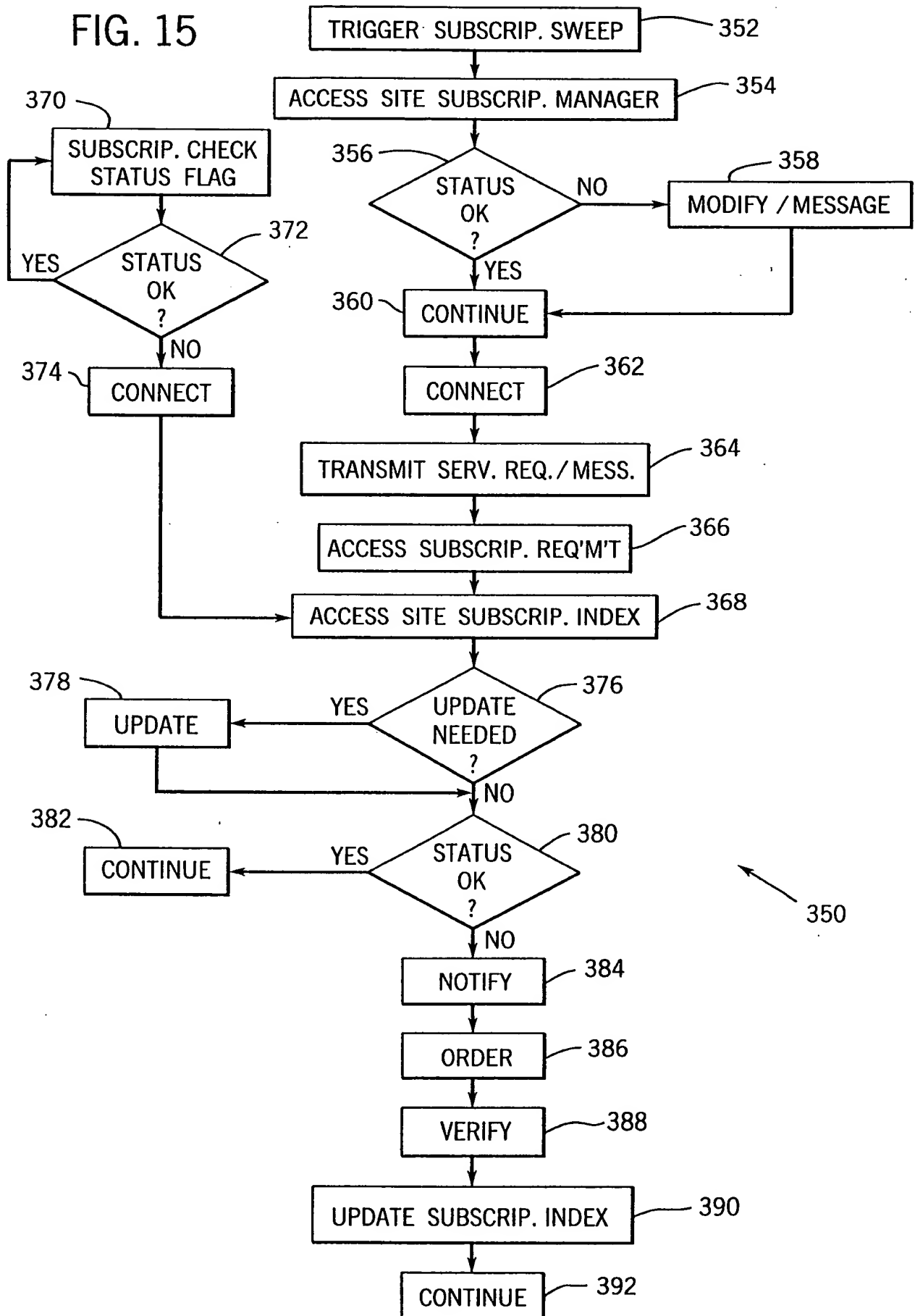




FIG. 16

